

Environmental Resources
2122 Campus Drive SE, Suite 200
Rochester MN 55904
507-328-7070
www.co.olmsted.mn.us/EnvironmentalResources

Date: October 1, 2023

To: Olmsted County Class A Solid Waste License Applicants
From: Alex Kromminga, Solid Waste Assurance Coordinator
Re: 2024 Class A Solid Waste Hauler License Application

We are pleased to provide you with the Class A Solid Waste Hauling License application from January 1, 2024, through December 31, 2024. To ensure your eligibility for a 2024 license, please carefully review the following information and adhere to the stated deadlines.

Application Deadline: Your completed license application must be submitted by 5:00 P.M. on December 1, 2023. Applications received after this deadline will not be considered for a 2024 license.

Class A Hauler License Requirements: A Class A Hauler license is essential for providing Hauler Services encompassing a wide range of waste materials, including Mixed Municipal Solid Waste, Industrial Waste, Recyclable Materials, Source Separated Organic Materials, Construction Debris, Demolition Debris, and Infectious Waste.

Other License Options: In addition to the Class A License, we offer three other classes of solid waste hauling licenses:

Class B License: Required for collecting and transporting Source Separated Organic Materials only.

Class C License: Necessary for Hauler Services involving roll-off trucks hauling roll-off containers ("open top"), roll-off trailers, and compactor boxes for various waste materials. (Note: Limit of 8 licenses)

Class D License: Mandatory for collecting and transporting Bulky Items and solid waste as a secondary service to labor or general site cleanup services.

If you wish to apply for a Class B, Class C, or Class D License, please visit our website to obtain the relevant application or call 507-328-7070 to request an emailed copy.

Important Information for 2024:

- To be considered for one of the twelve available licenses, please provide accurate and honest information about the hauler services and areas you plan to offer in 2024.
- An Employer Signoff Form, signed by management, is required annually as a commitment to training your
  drivers about potential hazards and the required procedures at the County's solid waste facilities.
- Include copies of your most recent Commercial Vehicle Inspection Reports for vehicles used in your hauler business in Olmsted County.
- If you have an existing credit account with Olmsted County, expect to receive your 2024 security deposit minimum requirements soon. Updated security is due by November 30, 2023. If you are granted a Class A License for 2024, you may be required to establish a credit account. Refer to the Solid Waste Credit Policy attached to the application or call 507-328-7070 for details on obtaining a Solid Waste Credit account.
- Facility informational packets are available for each solid waste management facility and must be reviewed
  with your drivers. These packets can also be found on our county website. Please ensure your drivers are
  familiar with this information before visiting the facility.

- Accurately outline your residential and commercial service areas on the included maps.
- Remember that the application must be complete before submission, including the \$1,000 license fee payment.

We appreciate your interest in contributing to a cleaner and more sustainable Olmsted County. If you have any questions or need further assistance, please do not hesitate to contact us at 507-328-7070.



# CLASS A HAULER LICENSE APPLICATION January 1, 2024 – December 31, 2024

### **APPLICATIONS ARE DUE ON OR BEFORE DECEMBER 1, 2023**

Applications are only accepted for the following year's license from October 1 through December 1.

No person may collect, transport, or dispose of any solid waste, including Mixed Municipal Solid Waste, Industrial Waste, Source Separated Organic Materials, or Bulky Items, belonging to another person in Olmsted County without first obtaining an appropriate Solid Waste License from the County, in accordance with the County's Solid Waste Management Ordinance.

A Class A - Commercial Hauler license allows for the provision of Hauler Services encompassing a range of waste categories, including Mixed Municipal Solid Waste, Industrial Waste, Recyclable Materials, Source Separated Organic Materials, Construction Debris, Demolition Debris, and Infectious Waste. Olmsted County enforces a stringent issuance cap, allowing **only 12 licenses to be granted**.

#### Olmsted County Service area:

- Townships: New Haven, Oronoco, Farmington, Kalmar, Cascade, Haverhill, Viola, Quincy, Salem, Rochester, Marion, Eyota, Dover, Rock Dell, High Forest, Pleasant Grove, Orion, and Elmira
- Cities/Towns: Rochester, Byron, Oronoco, Stewartville, Eyota, Dover, and a portion of Chatfield

#### **APPLICANT INFORMATION:**

Class A License New License Renewal License

Legal Business Name:	DBA (Doing Business As):
	Business Address:
	Local Mailing Address:
	Mailing Address (if different than Business Address):
	Phone #:
	Business Website Address:
	MN Tax ID #:
	Check here if registered with MN Sec. of State's Office
	Business Type:
	☐Sole proprietor ☐Partnership ☐LLC ☐C Corp.
	□S Corp. □Other:

Applicant Completing the Application	First & Last Name:
*Applicant must be at least a managerial level	Position Title:
employee with control over or responsibility for the hauling operation or an owner, officer, director, or	Phone #:
majority and controlling shareholder, partner, sole proprietor, or governmental entity – per Section 3504.06 of Solid Waste Management Ordinance.	E-mail:
Local Management	First & Last Name:
	Position Title:
	Phone #:
	E-mail:
	Position Title:
	Phone #:
	E-mail:
Ownership	First & Last Name:
List of Owners, Majority and Controlling	Title:
Shareholders, Partners, Officers, and Directors	Phone #:
NOTE: Business owners, partners, officers, directors, majority and controlling shareholders, and	E-mail:
operations management are subject to background checks for license eligibility under Solid Waste Management Ordinance Section 3504.06.	First & Last Name:
	Title:
Attach additional sheets as needed.	Phone #:
	E-mail:
	First & Last Name:
	Title:
	Phone #:
	E-mail:
	First & Last Name:
	Title:
	Phone #:
	E-mail:

#### TYPES OF SOLID WASTE TO BE COLLECTED AND TRANSPORTED

any additional information where requested. Mixed Municipal Solid Waste (Designated to Olmsted County-owned SW Disposal | Facilities | Construction and Demolition Debris Industrial Waste (including asbestos-containing material (ACM) & combustor ash) (Certain Industrial Waste is Designated to Olmsted County-owned SW Disposal Facilities - see **Olmsted County Designation Ordinance for designation requirements**) Infectious Waste Registered with the MPCA as a commercial infectious waste transporter -Registration #: Bulky Items (Designated to Olmsted County SW Disposal Facilities if not recycled or reused) Recyclable Materials (select below how they are handled) Delivered to transfer station. Indicate transfer station name/location: Delivered to Materials Recovery Facility (MRF). Indicate location/MRF name: Sent directly to the market. Delivered to a Recycling Center. Indicate name(s)/location of facility used: Other. Describe: \_\_\_\_\_ | | Source Separated Organic Materials (select below how they are handled) Delivered to transfer station. Indicate transfer station name/location: Delivered to a permitted composting facility. Indicate name/location of facility:

Check each waste category you will collect and transport during the 2024 licensing year. Also, add

#### **DESIGNATED WASTE**

The County's Solid Waste Designation Ordinance, Chapter 3550-3599, mandates that Designated Waste, which includes mixed municipal solid waste and other solid waste as defined within this designation, generated in Olmsted County must be disposed of exclusively at Olmsted County Designated Points of Delivery, which are Olmsted County-owned Solid Waste Management Disposal Facilities. As a Licensed Hauler, your company must transport Designated Waste to these designated points. Failure to adhere to this requirement constitutes a violation of the Designation Ordinance. Noncompliance may result in penalties, the potential revocation of your hauling license, and enforcement through either criminal or civil proceedings under the County Solid Waste Management Ordinance, the County Administrative Enforcement and Appeals Procedure Ordinance, or both.

Link: Solid Waste Designation Ordinance Chapter 3550-3599

Check here to confirm your company understands the requirements to deliver designated waste to Olmsted County Solid Waste Disposal Facilities.

# LICENSE EVALUATION INFORMATION –Select the box(es) if applicable for your company and complete any blank fields:

The company currently holds an active 2023 C Hauling License	Olmsted County Class A Solid Waste Commercial
The company currently has a sole contract wit	th an Olmsted County municipality to provide
Residential Curbside collection. Indicate the m	nunicipality under contract with your company
The company currently owns at least one (1) F	Packer-type waste collection truck that it can use
for Olmsted County hauling operations beginn	ning January 1, 2024.
The company currently is leasing at least (1) Pa	icker-type garbage collection truck that it can use
for Olmsted County hauling operations beginn	ning January 1, 2024. Provide details of the lease
agreement (effective date of lease:	, expiration date:
company leasing it from:	
1	

The company will provide <u>on-demand roll-off</u> solid waste collection and disposal services in Olmsted County in 2024.

#### **Service and Locations served in Olmsted County**

When reviewing the Olmsted County Sectioning Map attached to this application, please specify the areas within Olmsted County where you currently offer hauling services (or intend to provide services in 2024 if not presently licensed) and provide an approximate count of your existing customer base or your reasonable expectation of the number of customers you anticipate contracting within 2024.

<u>Residential Site Curbside Collection</u> subscription-based trash and recycling collection and disposal services)

#### Service to be provided to areas Within the City Limits of Rochester

NW quadrant	Est. # of current customers-OR-	Est. # of expected customers
NE quadrant	Est. # of current customers-OR-	Est. # of expected customers
SW quadrant	Est. # of current customers-OR-	Est. # of expected customers
SE quadrant	Est. # of current customers -OR-	Est. # of expected customers

#### Service to be provided to areas Outside the City Limits of Rochester (Greater Olmsted)

NW quadrant	Est. # of current customers- <b>OR</b> -	Est. # of expected customers
NE quadrant	Est. # of current customers- <b>OR-</b>	Est. # of expected customers
SW quadrant	Est. # of current customers- <b>OR-</b>	Est. # of expected customers
SE quadrant	Est. # of current customers-OR-	Est. # of expected customers

### Commercial Site subscription-based trash and recycling collection and disposal services

(this would also include subscription-based trash and recycling services using roll-off trucks utilizing open-top roll- off containers and/or compactor boxes)

#### Service to be provided to areas Within the City Limits of Rochester

Est. # of current customers - **OR** - Est. # of expected customers

#### Service to be provided to areas Outside the City Limits of Rochester

Est. # of current customers - OR - Est. # of expected customer

## **VEHICLE AND EQUIPMENT INFORMATION**

Provide the location(s) (addresses) where vehicles and equipment (compactors/roll-off boxes, et	c.) will
be stored:	

<u>Type</u>	Pr	imary storage	location	Sec	ondary storage	location	
Vehicles:							
	_						
Equipment:	_						
Provide the fo	llowing for t	the vehicles an	d equipme	nt to be used for	Collection.		
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Make	Model	VIN	License plate #	Truck/Equipme Type	nt Capacity (cu. yd)	# of Axles	ID # if applicable
			process	1775	(con year		орриосия
have them	e <u>most rece</u>	nt annual Com	mercial Ve	hicle Inspection I	Reports for each	n vehicle	required to

I don't have Commercial Vehicle Inspection Reports for my vehicles because: (explain)

#### SERVICE AREA MAP AND DAY OF WEEK SERVED

The attached Olmsted County maps must be completed and returned showing the proposed service area and a description of the days each part of the service area will be served.

There is one map attached to be used for Residential customers and one to be used for Commercial Customers. Be sure to indicate on the map the service area and the day the service area will be served. Follow the Rochester Sectioning requirements in Section 3505.03, subs. 4 of the Solid Waste Management Ordinance. Copy the map and use multiple maps (one per day of the week) to document your service area and service days.

Check here to confirm a Residential Service Map has been completed and attached to the application.

Check here to confirm a Commercial Service Map has been completed and attached to the application.

#### **INSURANCE COVERAGE**

Licensed Commercial Haulers must have proof of insurance coverage for the types and the minimum amounts shown below in all categories.

Checklist – Mark the boxes below to indicate it is provided with the application.

**General Liability:** Comprehensive general liability including Premises – Operations; Independent Contractor's Protective; Products and Completed Operations; Broad Form Property Damage; Bodily Injury and Property Damage (Combined Limit) of at least \$500,000 per claim and \$1,500,000 aggregate for multiple claims arising out of a single occurrence; Personal Injury of \$500,000 per claim and \$1,500,000 aggregate for multiple claims arising out of a single occurrence.

**Comprehensive Automobile Liability** (owned, non-owned, hired) for Bodily Injury and property damage (Combined Limit) of \$500,000 per claim and \$1,500,000 aggregate for multiple claims arising from a single occurrence.

**Workers' Compensation & Employer's Liability Insurance** per the laws of the State of Minnesota

OR

Applicant is not required to have **Workers' Compensation liability coverage** because: (check one)

Applicant has no employees.

Other: Explain

A **Certificate of Insurance** indicating coverage for 2024 must be returned with the license application. It also must specifically provide:

Insurance policy will not be modified or canceled except upon thirty (30) days prior written notice to the County's agent.

Olmsted County must be named as an additional insured as required by the written contract on the policy.

Certificate Holder shall be Olmsted County, 2122 Campus Dr. SE, Rochester, MN 55904.

#### MN DEPT OF REVENUE SWMT-10 FORM

A Minnesota SWMT-10 form must be completed and provided to Olmsted County to be exempt from Olmsted County charging MN Solid Waste Management Tax to you directly on the disposal charges. Check **one** of the three boxes below that apply to the applicant.

Applicant has previously completed and provided a SWMT-10 form to Olmsted County; no changes are needed to the form from the previous submission.

Applicant is enclosing a new or updated SWMT-10 form to this application.

A SWMT-10 form is NOT being provided, and the applicant will pay the MN Solid Waste Management Tax directly to Olmsted County.

#### OLMSTED COUNTY ENVIRONMENTAL SERVICE CHARGE BILLING AND COLLECTION

According to Olmsted County Solid Waste Management Ordinance Sections 3509.05 and 3509.06, commercial haulers must apply and transmit the Olmsted County Environmental Service Charge to the individuals receiving their hauler services. The Service Charge amount is determined by multiplying the Service Charge Percentage Rate (as indicated on the Solid Waste Management Fee and Service Charge Schedule) by the Gross Receipts collected from each customer by the commercial hauler. It is the responsibility of the commercial hauler to aggregate all individual Service Charges from customers billed within any given month and remit and report them to the County.

The collection and remittance of the Service Charge should align with each customer's billing or invoicing. They should not be tied to any particular revenue recognition method the commercial hauler employs.

Check here to confirm your company will comply with the Olmsted County Environmental Service Charge billing requirements and related collection, remittance, itemizing, reporting, and examination of records, as documented in Olmsted County Solid Waste Management Ordinance Section 3509.

#### **OLMSTED COUNTY SOLID WASTE CREDIT ACCOUNT AND TIPPING FEES**

Olmsted County's Solid Waste Credit Policy mandates that Licensed Haulers maintain a credit account for disposal charges unless they have previously had their credit account denied or revoked. In such cases, disposal charges must be paid at the time of disposal. Tipping fees will be assessed to Licensed Haulers at the moment of disposal at any County-owned solid waste disposal facility, with charges recorded on a disposal ticket.

If the scale operator erroneously encoded the tipping fee or the charged amount was incorrect, the County will rectify the disposal ticket by applying the accurate code and charge amount. Any adjustments that alter the amount owed to Olmsted County, as indicated on the disposal ticket, will be incorporated into the subsequent monthly statement for Licensed Haulers holding a credit account. For those Licensed Haulers who are cash customers, any corrections will be made within 30 days of the initial disposal ticket, and the resulting payment will adhere to the payment guidelines outlined in Olmsted County's Solid Waste Credit Policy.

A copy of the current Solid Waste Credit Policy is attached to this application.

Check here to confirm your company understands the Olmsted County Solid Waste Credit Account payment requirements.

#### **EMPLOYER SIGN-OFF FORM**

In order to minimize the potential for accidents and ensure that employers are well informed about the hazards at both the OWEF tipping floor and Kalmar Landfill, Olmsted County has developed informative documents for each of its County-owned solid waste management facilities. These documents are readily accessible on the County's website. Link **Licensing** They are intended to serve as educational resources for employers to use in training and informing their employees who may need to access these various County-owned solid waste management facilities.

As part of the application process, we kindly request that employers, specifically management personnel, complete and include the attached form in this application packet. This step ensures that all parties know and acknowledge their responsibilities in promoting safety and reducing risks within these facilities.

Check here indicating the Employer Sign-off Form has been signed and included with the application.

Check here indicating the "OWEF Facility Information" packet will be reviewed with drivers/staff that will be using the OWEF tipping Floor before access.

Check here indicating "Kalmar Landfill Facility Information" packet will be reviewed with drivers/staff that will be using Kalmar Landfill before access.

Check here indicating the "OCRC Facility Information" packet will be reviewed with your drivers/staff using Kalmar Landfill before access.

#### PERMISSION SIGN-OFF FORM

The attached **CLASS A LICENSED HAULER'S PERMISSION FORM** is an optional form that the applicant can grant annual permission to Olmsted County Waste to Energy or Kalmar Landfill staff to use a front-end loader to help free stuck loads on the hauler's roll-off containers when requested by hauler's driver.

Select one of the following:

Applicant has completed, signed, and attached the permission form with this application

Applicant is NOT completing the permission form. Thus, the form will not be included in the application.

#### **CALCULATION OF ANNUAL LICENSING FEE**

Complete the below based on the license class you are applying for. The application due date is December 1 for the following year's license.

Class A - \$1000/year

TOTAL FEE (including payment with application)

\$ 1,000.00

#### **DECLARATION AND SIGNATURES**

To the best of my knowledge, I affirm the accuracy of the information provided in this application. I commit to adhering to all federal, state, and local laws and regulations related to collecting, transporting, and disposing of the specific types of Solid Waste within my purview. I am aware that any failure to comply with these regulations may result in suspending or revoking my Hauler's license, thereby impacting my ability to operate as a Licensed Hauler in Olmsted County.

Furthermore, I make the following declarations:

- The vehicles employed by my business are in full compliance with the applicable standards set forth by the Minnesota Department of Public Safety.
- Our vehicles will exclusively utilize designated haul routes leading to the Kalmar landfill.
- Our vehicle operators possess valid Minnesota driver's licenses as required.
- My company maintains insurance coverage levels that meet both state law and County ordinance requirements.
- My company agrees to indemnify and hold Olmsted County harmless from any claims arising from our hauler business activities conducted under this license, provided that such claims are not the result of negligence on the part of Olmsted County.
- If applicable, I have submitted the Minnesota Department of Revenue Tax Forms (SWMT-10) to the County.
- I have thoroughly reviewed and comprehended the provisions outlined in the Olmsted County Industrial Solid Waste Management Plan that pertain to the specific types of Solid Waste for which I am responsible.
- I have carefully read and fully understand the provisions outlined in the Olmsted County Solid Waste Management Ordinance, especially as they relate to my responsibilities as a transporter of Solid Waste.

APPLICANT'S SIGNATURE

\*TITLE OF APPLICANT

DATE

\*Applicant must be at least a managerial level employee with control over or responsibility for the hauling operation or an owner, officer, director, majority and controlling shareholder, partner, or sole proprietor – per Section 3504.06 of Solid Waste Management Ordinance.

For 2024 licensing consideration, kindly submit the completed application, including all fees, to the address below by 5:00 p.m. on December 1, 2023. Please be aware that applications received after this deadline will not be considered for review.

Olmsted County Environmental Resources Solid Waste Hauler Licensing 2122 Campus Drive SE #200 Rochester, MN 55904 (507) 328-7070 Olmsted County Environmental Resources 2122 Campus Dr SE #200 Rochester, MN 55904

RE: Employer Training Declaration regarding OWEF Tipping Floor Access Policy

To Olmsted County:

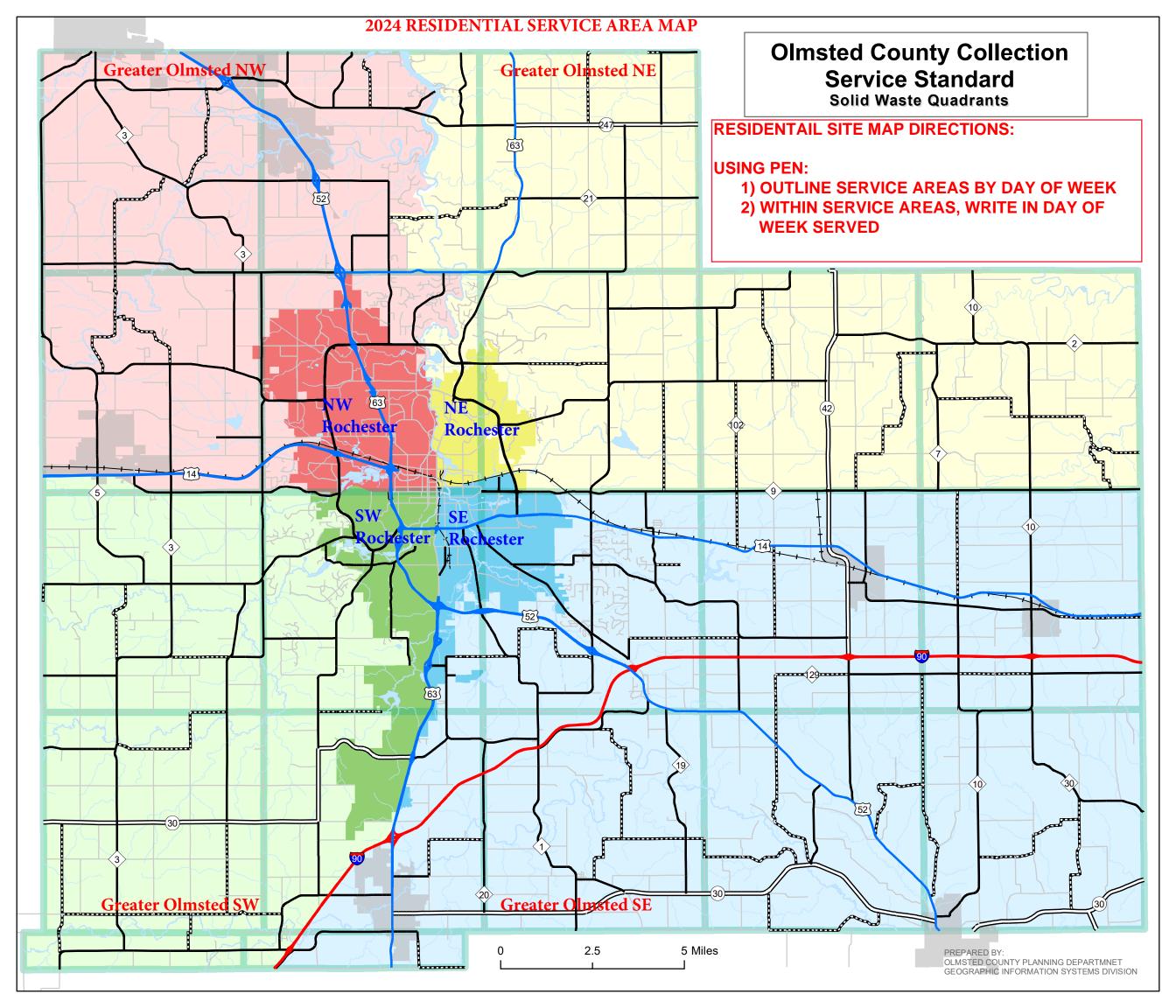
As part of the requirements of the Olmsted Waste to Energy Facility (OWEF) Tipping Floor Access policy, this certification is being provided to you.

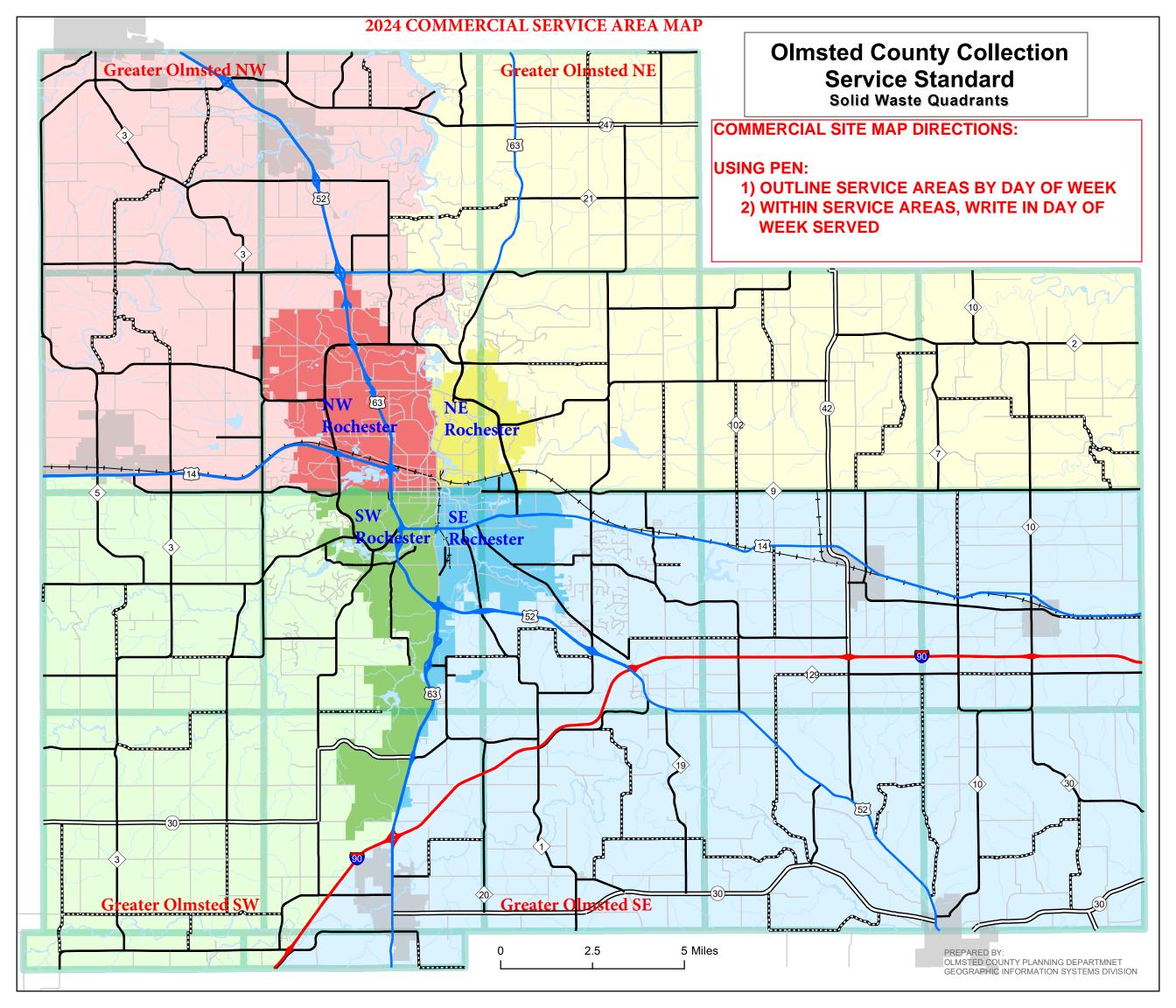
As an employer, we understand we are required by Minnesota Statute 182.653 to provide our employees with training, personal protective equipment, and any other hazard controls to allow our employees to work safely. As users of Olmsted County solid waste facilities, we understand Olmsted County has the duty to provide information to our company about the hazards associated with their solid waste facilities, any necessary controls to the hazards, and procedures to mitigate them. This information has been provided by Olmsted County to us to fulfill our duty to train and equip our own employees, contractors, or subcontractors. Olmsted County has provided our company with the current electronic-format informational materials that outline safe tipping floor procedures, required personal protective equipment, and the safety equipment installed at the OWEF facility. This material will be used in our safety training for our employees (including new employees) who may have access to the OWEF tipping floor and, if applicable, will be provided to our contractors or subcontractors who may need access to the OWEF tipping floor on our behalf.

I also certify that all drivers who collect and deliver Solid Waste to Olmsted Facilities have been trained on procedures for declaring the origin of all Solid Waste delivered to the Facilities.

Employer Sign-off Form

Title:	Date:
	Title:





# **CLASS A LICENSED HAULER'S PERMISSION FORM**

	ORM AND LIABILITY WAIVER TO CONTINUE OF THE FOR USE OF FRONT-END LOAD		
	Vaste Hauler, hereby grants permission use a front-end loader to help freauler's driver.	on to Olmsted County Was	• • • • • • • • • • • • • • • • • • • •
Olmsted Count	responsibility for any damage to H y's front-end loader and will not hol gents or damages to Hauler's proper	d Olmsted County liable	for any injuries to Hauler's
licensing period to the Olmsted	nission and property liability waiver of the standard of the s	mber 31, 2024, unless Hau Manager terminating the p	uler provides written notice permission. This agreement
<u>Approv</u>	ed by:		
	(Printed Name and Title of Hauler Ro	epresentative)	
	(Signature)	(Date	 e)



# **Solid Waste Management Tax Exemption Certificate**

Read the instructions below before completing the SWMT-10.

	Name of Federal Agency, Political Subdivison or Business Claiming Exemption Mi		ID Number (if no nun	Date		
Print or Type	Address	City	State	ZIP Code	Phone Number	
	Name of Hauler (if you are a city completing this form) or Disposal Site (if you are a hauler completing this form)					
Ф	Address of Hauler (if you are a city) or Disposal Site (if you are a hauler)	City	State	ZIP Code	Phone Number	
	Check the reason for the exemption	1			,	
uo	☐ I collect and pay the Solid Waste Management (SWM) Tax to the Minnesota Department of Revenue on charges to my customers for waste management services.					
Reason for Exemption	☐ This waste is from a city, town, or other political subdivision that collects the SWM Tax from its residents on charges for these services.					
for	☐ This waste is from a federal agency.					
ason	☐ This waste was generated outside Minnesota and	isn't subject t	o the SWM Tax	<b>.</b>		
Re	☐ This waste is mixed municipal solid waste from a recycling facility that achieves at least 85 percent volume reduction.					
	☐ This waste is non-mixed municipal solid waste from a presidentially declared disaster area.					
อ	I declare that the information on this certificate is corre	ect and compl	ete to the best	of my knowled	dge and belief.	
Sign Here	Signature Title		Date	, ,	Daytime Phone	

#### **SWMT-10 Instructions**

# Who must complete this form

City, town, or other political subdivision. If you collect the SWM Tax from your residents and remit the tax to the Minnesota Department of Revenue, complete the Solid Waste Management Tax Exemption Certificate (Form SWMT-10) and give it to your waste hauler.

**Federal agency.** If you're a federal agency, complete Form SWMT-10 and give it to your waster hauler.

Keep a copy of for your records.

*Waste hauler*. To be exempt from paying the SWM Tax where you deliver the waste, complete Form SWMT-10 and give it to the transfer station, landfill, or other point of delivery. Keep a copy for your records.

*Transfer station, landfill, and other points of delivery.* You must keep this form on file for future review by the Minnesota Department of Revenue.

**Note**: If this form isn't completely filled out, with a valid exemption indicated, you must

- collect the SWM Tax from the business that is claiming the exemption
- remit the tax to the Department of Revenue

For more information, read the Solid Waste Management Tax fact sheet available at www.revenue.state.mn.us. Type **SWMtax** into the Search box.

#### **Questions?**

If you have questions, call 651-282-5770 or email environmental.tax@state.mn.us.

AC	CORD® CERTIF	ICATE O	F INSL	JRANC	SE ISSUE	DATE (MM/DD/YY):
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INSUF	m	m	COMPANY			
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	sted County is named as ad	ullional insured	(except ioi	workers C	omp/⊑L) where and	to the extent
requ	red by written contract.					
CER	TIFICATE HOLDER					
\ _:					BOVE DESCRIBED POLICIES BE THEREOF, THE ISSUING COM	
	ted County				TTEN NOTICE TO THE CERTIFIC	
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Roch	ester, MN 55904			ESENTATIVES.	I TO ANT KIND OF ON THE CO	WIL ANT, ITO AGENTO UK
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#### OLMSTED COUNTY WASTE MANAGEMENT CREDIT POLICY

#### **PURPOSE:**

It is the financial policy of the County to selectively use available capital in a way that will best serve our taxpayer's interest. We do this best by using our money to provide efficient services to the taxpayers, rather than using it to finance customer accounts receivable beyond regular terms, or accounts that are uncollectible.

To protect the taxpayer's best interest, the Board of Commissioners has adopted a general credit policy; and individual division policies where necessary. The following guidelines apply to all services provided by the Waste Management division:

#### **Interest:**

Compounding monthly interest will be charged to all accounts, excluding governmental agencies, for which a balance remains unpaid over thirty (30) calendar days at the annual rate equal to one half percent (0.5%) per month or six percent (6%) per annum. Periodically the interest rate will be reviewed to ensure that is not too high or too low.

#### **Security:**

All licensed haulers, demolition contractors, and credit customers, excluding governmental agencies, must provide security on the total of the two highest months Waste Management Fees from the previous twenty four (24) months, as calculated by the County or a minimum of one hundred dollars (\$100), whichever is greater. If prior fee data is unavailable or if a customer's Waste Management Fees have significantly changed during the year, County staff may calculate the new required amount needed to secure two months of fees. The security can be in form of a letter of credit, advance deposit, or surety bond. By November 30<sup>th</sup> of each year, evidence of the security must be sent to the Finance Office at Public Works and must be effective, without qualifications, at a minimum, January 1 thru December 31 of the following year. Failure to supply evidence of the security by November 30<sup>th</sup> will result in the loss of credit on December 1<sup>st</sup> and all unpaid fees will be due by December 15<sup>th</sup> or the security will be invoked to collect on the unpaid balance.

#### **Collection of Accounts:**

- A) The account is overdue thirty five (35) calendar days after the end of month during which the service was provided:
  - 1) <u>Customers that have gone overdue more than three (3) consecutive times may no longer receive credit privileges from the County without the approval of the Chief Financial Officer.</u>
  - 2) A reminder letter, email, or phone call is used and documented.
- B) At forty five (45) calendar days past the end of the month the service was provided:
  - 1) Credit may no longer be extended to the customer until the account is current. A written delinquency notice is sent.
- C) At fifty five (55) calendar days past the end of the month the service was provided:
  - 1) A second notice will be sent by certified mail, return receipt requested, notifying the customer that if payment is not received within 10 days the security deposit, letter of credit or bond will be invoked for the balance, and any remaining balance will be filed in small claims court and a judgment will be obtained.
  - 2) At sixty six (66) calendar days the security deposit, letter of credit, or bond will be invoked and any remaining balance s will be collected through conciliation court or a judgment filing. At the discretion of County staff, the delinquent fees may be turned over to a collection agency..
- D) If the customer does not pay the judgment, the Sheriff's Department Civil division will be used to collect.
- E) To protect public funds, in special circumstances as determined by the County, for example, a change or pending change of ownership or notice that a Customer will be ceasing business operations with no transfer of ownership, the County may
  - 1) bypass parts of or all of the collection actions in A) thru C) and,
  - 2) send a notice by certified mail, return receipt requested, notifying the customer their outstanding account balance is due within five (5) calendar days or the advanced deposit, letter of credit, or bond will be invoked for the balance, and,
  - 3) invoke the letter of credit, advanced deposit, or surety bond in order to collect on any outstanding balance not paid within the five (5) calendar days, and
  - 4) revoke the customer's credit privileges.

The customer may keep their credit account active if they provide a cash deposit to Olmsted County for the credit needed, as calculated by County staff, to pay for the estimated Waste Management Fees thru the period of the special circumstance.

F) As stated above, failure to supply evidence of the security by November 30<sup>th</sup> (for the following year's security) will result in the loss of credit on December 1<sup>st</sup> and all unpaid fees will be due by December 15<sup>th</sup> or the County will invoke the security to collect on the unpaid balance. If acceptable evidence of the security or its renewal has been supplied to the Finance Office by December 15<sup>th</sup>, credit will be reinstated and payment of any unpaid balance will follow the normal collection process.

Effective Date of Board Action: November 5, 1991

Changes effective: January 23, 1996, December 17, 2002, December 16, 2003, February 19, 2013, and February 18, 2014.