

# Family Access Center

# Mission

The Family Access Center exists to provide children opportunities for safe, conflict free access to both parents. The center is strongly committed to the needs of children and their right to develop and maintain parental relationships. We are dedicated to protecting children from parental conflicts and other family challenges.



## Services

The Family Access Center offers a variety of services for families. They include:

- On site parenting time with children that is supervised.
- On site parenting time with children that is monitored.
- Safe exchanges of children between parents for scheduled parenting time.
- Information and referral.

# Benefits

*Children* have access to safe contact with non-residential parent(s) without being placed in the middle of parental conflict.

*Parents / guardians* are assured of the child's safety and are free from any direct communication with someone whom they may have a history of conflict, abuse or violence.

*Non-residential parents and relatives* can experience parenting time that is free of interruptions by the residential parent and without fear of new accusations.

## How to Access Services:

Most families are referred by the court, social workers or attorneys. However, a family may self refer. To find out more call the Family Access Center Coordinator during regular business hours at 287-2010.

# The Orientation

To ensure a safe environment, all parents complete an orientation prior to using the center. Each parent is responsible for contacting the center and making a separate appointment. Once both parents have completed an orientation, the coordinator will assist the family in developing a safe, child-focused parenting time plan.

## Hours of Operation

Parenting times are pre-scheduled for a maximum of two hours. Parenting times and exchanges are available weekday evenings and on weekends. Please call for hours of operation.

## Fees

Fees for services will be determined at the orientation. Fees are assessed on an ability to pay basis.

## For more information

Family Service Rochester is a registered member of the Supervised Visitation Network. For more information regarding supervised parenting time please visit [www.svnetwork.net](http://www.svnetwork.net)